

FAQs for Online Training Modules

1. If I purchase a module for \$49, can other people use my login?

No. This price includes the training itself, a downloadable workbook to use for exercises and three recorded lessons you can launch, watch or rewind as often as needed for one user.

2. What if I cannot complete the training all at one time?

No worries. You have an entire week to view your module. Feel free to launch, stop or rewind as often as needed.

3. If I purchase 3 different modules does that mean I have 3 weeks to view them?

Exactly, but we understand that things come up and sometimes training has to be pushed back unexpectedly. If this happens, just call Amy at 636.346.4412 and she will be happy to extend your login.

4. Why would we need a learning center?

This can be a very cost effective option if you have multiple staff members that you would like to train. In addition, we have the ability to add features such as quizzes and certificates of completion that can be tracked with a reporting system included with your learning center.

5. Should we register each user individually?

Yes, please because each user will need their own login information. If you have multiple users, it may be cost effective to have your own learning center-call Amy for more information 636.346.4412.

6. How many online training modules do you have?

Currently we offer twelve, however, we create more each year.

7. How do I receive my login?

You will receive a confirmation email with your login.

- *After purchasing one module you should receive your login within one hour.*
- *After purchasing multiple modules please allow one business day for your login.*